

MHI Emergency Department (ED) Scorecard

For commercially insured populations in the St. Louis Region



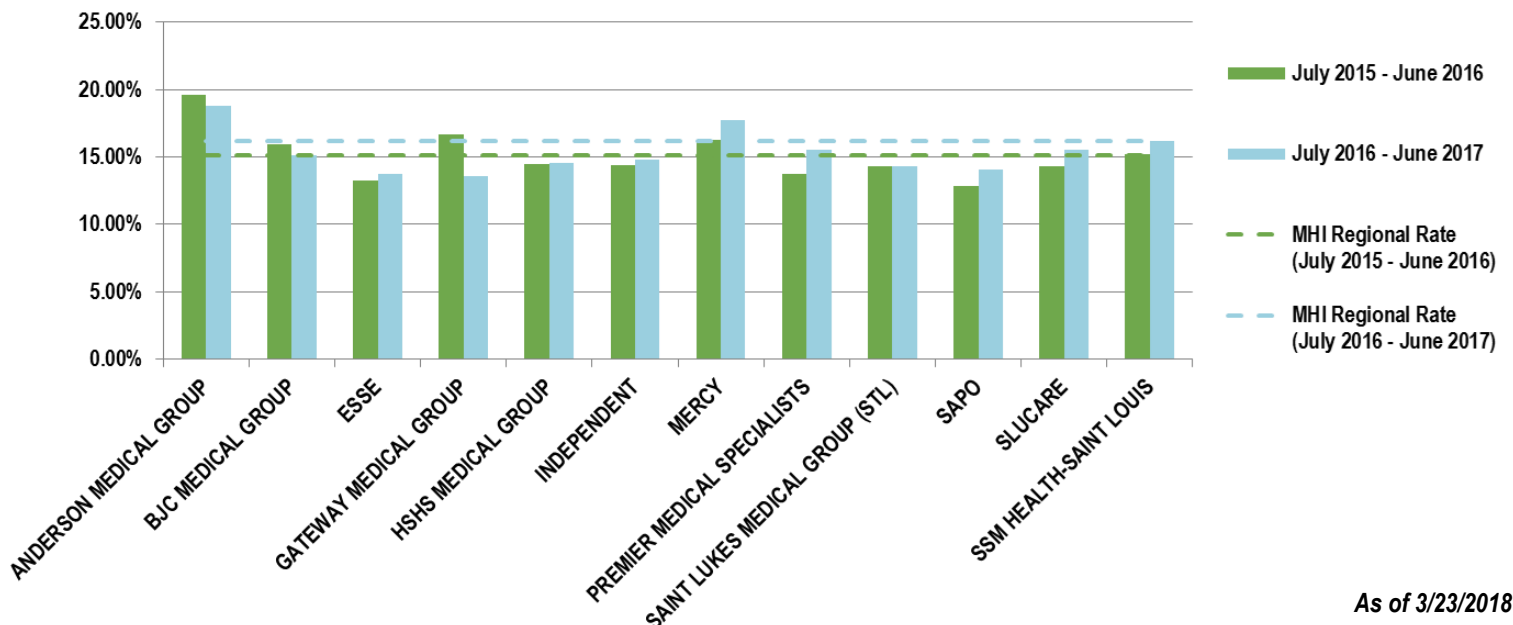
Indicators	2014	2015	2016	2017*
ED Visits per 1,000	186.3	188.3	187.2	180.4
ED Visits per 1,000 - Discharged Home	148.3	150.3	148.9	145.2
ED Admits per 1,000	20.2	19.8	18.7	17.4
Observations per 1,000	17.8	18.2	19.6	17.8
ED Visits per 1,000 - Female - Discharged Home	163.5	166.8	164.8	161.1
ED Visits per 1,000 - Male - Discharged Home	132.8	133.7	132.9	129.2
ED Visits per 1,000 17 or under - Discharged Home	161.7	158.0	152.3	151.1
Hospital Based Urgent Care Visits per 1,000	78.8	82.6	91.6	98.3
Freestanding Urgent Care Visits per 1,000	36.9	70.1	77.2	90.8
PCPs per 1,000	1,235.0	1,210.6	1,224.7	1,180.4
ED Visits per 1,000 among people with an established PCP Relationship	98.3	102.5	102.3	101.1

* January 2017 - August 2017

	2016	2017**
Percent Avoidable ED	15.1%	16.2%
Percent Avoidable for 0-17 Female	17.1%	18.5%
Percent Avoidable for 0-17 Male	13.0%	14.6%

** 2016: July 2015 - June 2016
2017: July 2016 - June 2017

Avoidable ED Visits by Medical Group



ED Visits per 1,000 by St. Louis MSA Counties

	2014	2015	2016	2017*
Bond	205.9	166.2	184.8	180.6
Calhoun	161.0	203.7	159.1	141.7
Clinton	124.1	132.6	134.3	129.6
Franklin	148.8	159.6	156.2	150.9
Jefferson	142.7	151.9	146.7	149.5
Jersey	235.1	196.5	195.2	191.9
Lincoln	180.7	180.3	192.3	220.2
Macoupin	196.1	159.5	192.6	192.6
Madison	152.3	149.3	147.9	149.8
Monroe	129.5	119.3	122.3	115.6
Saint Charles	136.2	139.5	136.7	131.5
Saint Clair	169.0	160.2	166.3	175.6
Saint Louis	143.2	146.2	144.4	136.9
Saint Louis City	177.7	176.2	171.5	162.4
Warren	156.6	157.3	157.7	156.9

* January 2017 - August 2017

Top 5 conditions that drive avoidable ED visits:

1. Respiratory infections
2. Ear infections in children
3. Back pain
4. Urinary tract infections
5. Headaches